

ABSTRACT

A system for providing information to users and for managing and routing requests from users. The information delivery system is preferably a platform independent application, which enables users to receive responses based upon on-demand, scheduled or event driven requests or triggers. On-demand requests are those that a user sends and, some time later, receives a response with the requested information. Scheduled requests are those provided to users who subscribe to a service offering. On a set schedule, information is sent to the user based upon the information desired and criteria selected. Event driven responses are generated based upon certain criteria or thresholds being met. For each of the above types of requests, the responses may be formatted in plain text, Hypertext Markup Language (HTML) or other format depending upon the requestor device type or the subscriber's specified e-mail client.

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